

Dear partners

We have improved our product range and replaced our previous version of our hydraulic pumps, hand cranks and friction clutch.

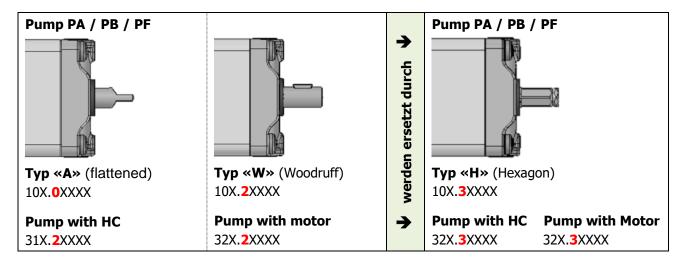
What is changed?

We will change to a hexagonal spindle design replacing the Spindle "Type A" flattened and Spindle "Type W" Woodruff spindle designed. By switching to a hexagonal spindle design, we have not only been able to improve the assembly process, but also simplify the product range. Simplifying the range helps to reduce complexity for customers and make it easier to select the right product.

Additionally, the all hand-cranks will be replaced by a single hexagonal hand crank design with click-functionality which allows easy attachment.

Finally, the friction clutch will also be changed to a hexagonal design. It will have smaller dimensions an be made of stainless steel.

Pump spindle shaft



Overview of the old and new number range.

Current numbers		
100,102,103	.0XXXXX .2XXXXX	Pump
310,312,313	.2XXXXX	with Hand crank
320,322,323	.2XXXXX	with Motor unit EU
330,332,333	.2XXXXX	with Motor unit CH
360,362,363	.2XXXXX	with Motor unit US
380,382,383	.2XXXXX	mit SC + HC

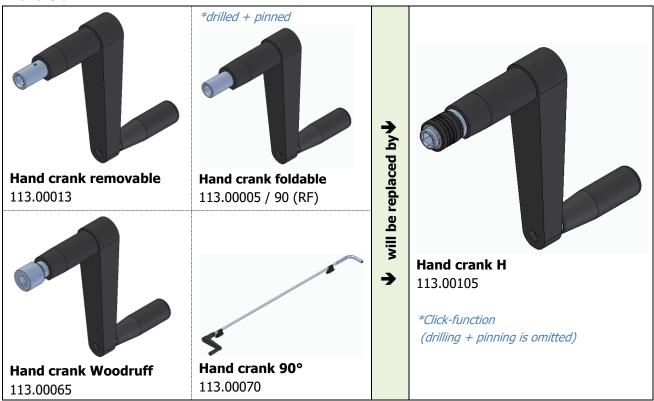
New numbers			
100,102,103	.3XXXXX	Pump	
310,312,313	No longer required as the hand crank is ordered as a separate item.		
320,322,323	.3XXXXX	with Motor unit EU	
330,332,333	.3XXXXX	with Motor unit CH	
360,362,363	.3XXXXX	with Motor unit US	
380,382,383	.3XXXXX	With Safety Clutch (Hand Crank is ordered as a separate item)	



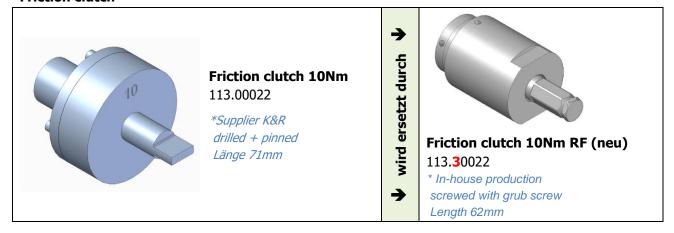
Examples:

323.20033 Pump PF 4830 with Motor unit (EU) is replaced by 323.30033 Pump PF 4830 with Motor unit (EU). 313.20033 Pump PF 4830 with Hand crank is replaced by 103.20033 Pump PF 4830 and Hand crank H 113.00105.

Hand crank



Friction clutch



The drawings of the hand crank and the friction clutch can be found at the end of the document.





Customer benefits

The change results in:

- Improved functionality through ability to remove or fold the crank handle
- **Modularity:** Enables combination with different systems
- **Compatibility:** Seamless integration with previous models
- Improved environmental considerations: Replaceable individual parts reduce waste
- Easier repair and replacement of friction clutch and hand crank
- **Simplified** ordering and repair process for a better customer experience
- Unchanged price level despite improved product functionality
- Easier local stock management though keeping fewer variants

Changeover process

From calendar week 48/2024, Ergoswiss will automatically create quotations with the new article numbers and deliver with the new article numbers from January 2025.

Spare parts for the old products will be available until further notice.

Price information

The prices for the Pump with Motor Unit and Hand crank remain unchanged.

If you have any questions, please feel free to contact us. Our technical support team will be pleased to help you.

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